

# CUSTOMER SERVICE TEAM.

At OverNite Software, we pride ourselves on our commitment to providing exceptional, US-based customer service to ensure our clients are successful in implementing and using our learning solutions. Your success is ultimately our success.



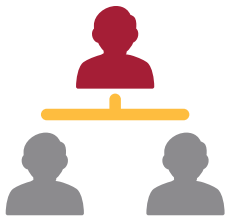
**CUSTOMER SERVICE THAT EXCEEDS YOUR EXPECTATIONS.**

 1.979.849.2002 |  [overnitecbt.com](http://overnitecbt.com) |  [sales@overnitecbt.com](mailto:sales@overnitecbt.com)

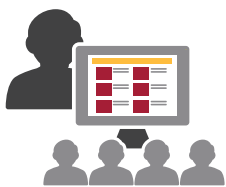


**Support Services** – Our Customer Service Team strives to provide our clients with comprehensive support ranging from initial set-up to continued education of the ExxTend Learning™ LMS.

- Perform initial set-up of the LMS
- Provide continued education on time-saving best practices of the LMS
- Assist in username and password reset
- Assist with standard reporting functions
- Provide quick response to all inquiries
- Communicate with clients on the progress of support issues
- Work with internal subject matter experts when creative solutions are needed
- Help ensure a quality product is maintained



**Admin Services** – We offer Admin Services that can be customized to meet your organization's needs. We can provide full- or part-time services in-house to ensure smooth operation of the LMS. For more information or questions about our Admin Services, please email [sales@overnitecbt.com](mailto:sales@overnitecbt.com).



**Training** – We understand that implementing a new LMS can be a daunting task, so we provide Admin training to help you successfully use and leverage our LMS. Whether your organization has just begun using our LMS or refresher Admin training is needed, we provide top-notch training tailored to your needs at our Angleton, TX location, via live webinars, or we'll come to you! For more information or to schedule training with the ExxTend Learning™ LMS, email [training@overnitecbt.com](mailto:training@overnitecbt.com).

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